

CISWO Personal Welfare Service continues during COVID 19 outbreak

During this difficult period, the Coal Industry Social Welfare Organisation (CISWO) is continuing to provide its personal welfare service and is accepting referrals from individuals themselves, family members and other agencies. The majority of their services can be delivered remotely and they are working hard to provide support by telephone, email, and post. Their free and confidential service includes:

- Assistance with welfare benefit applications and industry related compensation schemes.
- Advice on mining related issues, including illness and disability.
- Help to access mobility equipment, including walking aids and wheelchairs.
- Support to reduce loneliness and social isolation.
- Advocacy to enable you to express your views and concerns, and defend and promote your rights, including access to information and services.
- Emotional support including loss and bereavement, illness and caring responsibilities.
- Financial assistance at times of exceptional hardship through CISWO grants or assistance through other agencies and charities.
- Access to holidays and convalescence.
- Access to CISWO educational grants for former mineworkers and their dependents.

Their support is available to former mineworkers, partners, widows and any dependent children or adult dependents with a disability.

They have also extended their services to those in their client group most in need, particularly those who are self-isolating and have limited local support and can provide access to essential shopping and prescription collection in some areas.

Please contact your local office if you think they can help:

North England Thornycroft Centre, Halfpenny Lane, Pontefract, West Yorkshire, WF8 4AY.

01977 703 384 NorthEngland@ciswo.org.uk

South England Welfare Offices, Berry Hill Lane, Mansfield, Nottinghamshire, NG18 4JR.

01623 625 767 SouthEngland@ciswo.org.uk

Scotland 2nd Floor, 50 Hopetoun Street, Bathgate, West Lothian, EH48 4EU.

01506 635 550 Scotland@ciswo.org.uk

Wales Woodland Terrace, Maesycoed, Pontypridd, Mid Glamorgan, CF37 1DZ.

01443 485 233 Wales@ciswo.org.uk